#### **DRIVING BUSINESS FOR SUSTAINABILITY**

#### 1. SUSTAINABILITY MANAGEMENT POLICIES AND GOALS

Pacific Pipe Public Company Limited is committed to running the business and developing the corporation towards sustainability, with responsibility to the economic, social, and environmental systems to create value with all stakeholders. Therefore, the Company has set Sustainable Development Goals: (SDGs) of the United Nations that are relevant to the organizational context as a direction of operation, as well as strengthen the structure and management system to develop a sustainable organization, by referring to the environment, social, and governance framework (ESG Framework) which is designed for application to drive the organization to create benefits for the country's economy, society, and environment in a balanced and sustainable manner according to international principles.

#### **ESG Framework**



## **Economy**

Creates economic growth and stability together with business alliances, business partners, and customers in a sustainable manner.

#### Society

Conducts business in a socially responsible manner and improves the quality of life of those involved through knowledge and safety.

#### **Environment**

Cares for the environment by using natural resources responsibly and generate maximum benefits.

The Company has established a sustainability working group consisting of representatives of various agencies in order to operate the corporate sustainability works of the Company continuously and effectively. This will help achieve success in accordance with the policy and sustainability objectives set by corporation. This will show that the Company is a corporation which conducts its business responsibly and with transparency and fairness, building trust with all groups of stakeholders as well as developing towards sustainable growth. The details are as published on the website at <a href="https://www.pacificpipe.co.th/files/policy/uleurecinesusessia.">https://www.pacificpipe.co.th/files/policy/uleurecinesusessia.</a> The operating guidelines are as follows:

- 1. Determine appropriate corporate sustainability guidelines and plans to be in line with the strategies and corporate policies
- 2. Supervise and review the corporation's sustainability performance and drive it to take action and create participation in the implementation of various projects under the framework of sustainable development with relevant agencies, both internally and externally.
- 3. Create a culture of sustainable development and communicate to the directors, executives, employees at all levels, trade partners, and related parties to acknowledge, understand, and aware of sustainable development.
- Report sustainable development performance results and present to the Executive Risk Management and Sustainability Committee quarterly.
- 5. Prepare an annual sustainability report and disseminate to all groups of stakeholders for acknowledgment.

# **Important Achievements in Sustainability**

**Good Corporate Governance**: Excellent CGR score for the 6<sup>th</sup> year

**Economy:** Total operating income of 7,490 million Baht

**Social Aspect** Customer satisfaction at 88.80%,

Zero external complaints, no human rights violation issues

**Environmental Aspect:** Reduced electricity usage by 14.85 kilowatt-hours/ton/year.

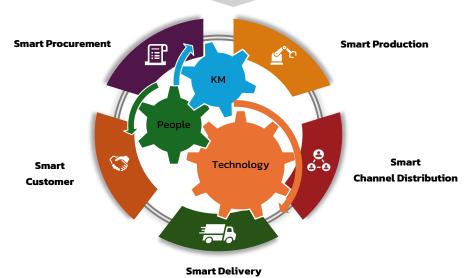
Reduced water usage by 0.09 cubic meters/ton/year

# 2. STAKEHOLDER IMPACT IN BUSINESS VALUE CHAIN MANAGEMENT

#### 2.1 BUSINESS VALUE CHAIN

#### **Your Partner for Total Solutions**





The Pacific Pipe Public Company Limited operates its business in accordance with its vision "Your Partner for Total Solutions", which can be defined that we are committed to driving business growth to improve the industry through quality products and services. This can be achieved through up-to-date innovations and willingness to become a strong partner of stakeholders in all dimensions to drive towards sustainable development together through the implementation of 5 main activities as follows:

Smart Procurement	<ul> <li>Sufficient supply of raw materials for product manufacturing</li> <li>Control the quality of raw materials to meet standards</li> <li>Develop relationships with manufacturers</li> </ul>
Smart Production	<ul> <li>Manufacture products and control their quality to meet standards</li> <li>Reduce environmental impact</li> <li>Employ up-to-date production technology</li> </ul>
Smart Distribution	<ul> <li>Manage warehouses and distribution centers efficiently with up-to-date communication and technology</li> </ul>
Smart Delivery	<ul> <li>Precise, fast, and accurate shipping process</li> <li>Reduce the impact of shipping on the environment and communities</li> </ul>
Smart Service	<ul> <li>Provide honest and accurate product and service information</li> <li>Receive comments, suggestions, and complaints about products and services</li> <li>Set reasonable and fair prices</li> </ul>

The Company has set guidelines for conducting business to deliver sustainable value to relevant stakeholders in accordance with good corporate governance principles. It also conducts business with ethics in parallel of managing important sustainability issues that takes into account the stakeholder groups according to their roles and impacts, which will lead the Company to grow according to sustainability goals in economic, social, and environmental dimensions in the future.

#### 2.2 STAKEHOLDERS IN THE BUSINESS VALUE CHAIN ANALYSIS

To conduct the Company's operations sustainably, it is essential to gain the cooperation, participation, and support from stakeholders that are affected both positively and negatively from the Company's operations through 5 main activities which cover both internally and externally of the corporation. The Company therefore pays attention to all groups of stakeholders by providing communication channels for listening and exchanging information, both official and unofficial, to assess and respond to expectations appropriately, including using the information to develop or improve work processes in various parts of the Company as well as creating a bond to improve the relationships with stakeholders, which can be summarized as follows:

Stakeholder	Involvement in the value chain process	Expectations	Fulfilling expectations	Participation patterns and frequency
Clients	Smart Service	<ul> <li>Products and services are of high quality and standard.</li> <li>The products are diverse and complete.</li> <li>Accurate, complete, ontime delivery</li> <li>Proper implementation and maximum efficiency</li> <li>Knowledge about the products and various related standards</li> </ul>	Adopting technology and innovation to develop products and services to meet the needs of customers     Produce products and provide quality services     Manage the transportation system to be efficient     Supervise and manage inventory to respond to customer needs promptly.     Provide knowledge and suggestions related to products and services through various activities and channels in an accessible and efficient manner	Conduct customer satisfaction surveys twice a year     Meet with customers regularly to improve products and services as well as provide useful information to develop the business jointly.     Organize training courses to educate customers continuously throughout the year     Provide opportunities for customers to visit factories and production processes throughout the year     Communicate news and information, listen to suggestions, and receive complaints through the Company's online channels
Employees	Smart Production Smart Distribution Smart Delivery Smart Service	Monetary and non-monetary welfares     Career opportunities, advancement, and compensation     Competence development     Work safety     Equality and non-discrimination treatment	Promote good working environment, health care, and workplace safety Fair treatment and respect for human rights Performance evaluation of 2 times/year and feedback process Training courses to educate and develop employee skills Monetary and nonmonetary programs and benefits for employees Communication of business goals, policies, and useful news	Channels for receiving suggestions, opinions, and complaints through the Company's complaints system throughout the year  Organize surveys on corporate satisfaction and loyalty at least once a year  Ensure that there are both online and offline internal communication channels, including consistent social media throughout the year.  Organize training courses and seminars according to the company's training plan  Formulate CEO Town hall in VDO format quarterly  Organize employee engagement activities as planned throughout the year

Trade	Smart	- Joint business	- There are fair policies	- Organize visits to business
partners	Procurement	development with good and stable operating results consistently  There is a good, transparent, and auditable procurement system  There is equality in conducting business, which is fair and does not discriminate  Receive payments on time and in full	and practices regarding procurement under the Company's Code of Conduct - An efficient, transparent, and verifiable procurement system - Have an anti-corruption policy in place	partners at least once a year  Organize supplier assessment at least once a year  Organize meetings with partners regularly throughout the year to plan purchase orders  Channels for receiving suggestions, opinions, and complaints through the Company's complaints system throughout the year
Communities, society, and environment	Smart Production Smart Delivery	- Emphasis on environmental quality preservation - Operate a business that does not cause any impact to the communities - Place importance on complaints and suggestions by the communities fairly and communicate explanation to communities for acknowledgement promptly - Promote participation in activities that are beneficial to community development	Improve the production process to be environmentally friendly with noise, waste, water, and air pollution controls Improve the environment of the factory to be clean and safe both internally and externally. Share the Company's knowledge and specializations for various institutes and departments regularly. Provide resources and various equipment that are beneficial to the communities and society	- Build a network and appoint a Community Relations Working Group to meet with community representatives regularly throughout the year  - Participate in transferring business knowledge to community enterprises continuously throughout the year  - Provide knowledge to institutions and agencies on a regular basis throughout the year  - Cooperate with the education sector and provide continuous knowledge sharing every year  - Open channels for suggestions, comments, and complaints throughout the year
Shareholders and investors	Smart Service	Make dividend payments regularly     Continuous and stable business growth     Govern with good corporate governance	<ul> <li>Prepare annual report         <ul> <li>Form 56-1 One Report</li> </ul> </li> <li>Clarification of business results through the         <ul> <li>Company and the stock exchange's websites</li> </ul> </li> <li>Manage performance according to strategic plans under appropriate risk management.</li> <li>Development of channels for accessing complete information for the convenience of investors</li> <li>Achieved an 'Excellent' rating in Corporate         <ul> <li>Governance Assessment</li> <li>(5 Star CGR)</li> </ul> </li> </ul>	Hold annual general meetings     Open year-long channels for information inquiries through the website, investor relations emails, and call center regularly

	1 _	T		Π
Public sector	Smart	- Comply with rules,	- Report performance and	- Report business results and
	Production	regulations, laws, and	provide truthful	performance to relevant
	Smart	policies of relevant	information accurately	government agencies at
	Distribution	regulatory bodies.	and promptly	specified frequencies.
	Distribution	- Cooperate in providing	- Cooperate and support	- Participate in government
	Smart	requested information	various projects of	activities and projects
	Delivery	promptly and accurately.	government agencies	continuously
	C		- Strictly comply with the	
	Smart		rules, regulations, laws,	
	Service		and policies of relevant	
			regulatory bodies.	
Financial	Smart	- Operate the business in	- Manage the Company's	- Hold meetings to exchange
institutions	Production	accordance with the	performance under	information and news that are
		goals or the investment	appropriate risk	beneficial to business
	Smart	plan	management	operations regularly
	Distribution	- Make loan repayments	- Follow the investment	throughout the year
	Smart	per the agreed terms and	plan	- Negotiate conditions for using
	Delivery	specified time		the credit limit according to
				the appropriate cycle
	Smart			
	Service			
Competitors	Smart	- Conduct business with	- Conduct business with	- Hold joint meetings between
	Service	transparency under fair	transparency and	organizations and related
		trade and competition	fairness under free	associations as appropriate to
			market competition	the occasion
				- Channels for receiving
				suggestions, opinions, and
				complaints through the
				Company's complaints system
				throughout the year

# **Sustainability Key Analysis**

# Step 1: Identifying sustainability issues

The Company has determined the issues in the analysis into 3 areas, namely economic, environmental, and social aspects. These issues have affected shareholders and they have expectations from the Company's operations.

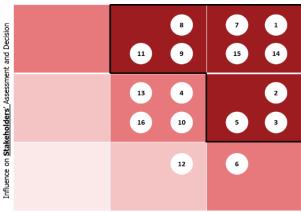
# Step 2: Ranking of important issues

The Company shall consider ranking the importance of each issue, which is done by measuring the importance from the Company and external stakeholders' point of views, which takes into account both the positive and negative effects of each issue on the economic, environmental, and social dimensions.

# Step 3: Verifying data and reviewing key issues

The sustainability working group has proposed issues in order of importance to report to management for consideration and to be presented in the annual report form 56–1 One Report and disseminate through the company's website. In addition, the Company has also assigned relevant departments and working groups to validate the accuracy and completeness of issues covering economic, environmental, and social dimensions, by reviewing key issues affecting key activities in the Company's value chain regularly every year. These information shall be used for planning policies, strategies, and operational plans including setting sustainability goals.

# **Assessment Results of Key Sustainability Issues in 2024**



Significant of the  $\underline{\textbf{Organization's}}$  Economic, Social, Environmental Impacts

- 1. Management for business growth
- 2. Good corporate governance
- 3. Anti-Corruption
  - 4. Creating innovations for products
- 5. Improving the quality of products and services
- 6. Customer relationship management
- 7. Developing employee potential
- 8. Caring for employees' health and safety
- 9. Improving the workplace environment
  - 10. Respecting human rights
- 11. Participation and development of communities and society
  - 12. Employing local labor
  - 13. Efficient use of energy
- 14. Greenhouse gas emissions
- 15. Waste management
  - 16. Water Management

From the results of the assessment of important sustainability issues in the above table, the Company has grouped various issues in order to plan sustainability management in economic, environmental, and social dimensions for the year 2024 which can be presented in this report as follows:

Sustainability Management	Sustainability Management	Sustainability Management
in the Economic Dimension	in the Environmental Dimensions	in the Social Dimension
- Corporate governance towards	- Greenhouse gas management	- Enhancement of human resource
sustainability	- Garbage, waste	potential and human rights
- Risk management in	and pollution management	- Occupational health and safety at
business operations	- Responsible energy and resource	work
- Product quality and service	management	- Participation in the development of
improvements through innovation		communities
and technology		and society

# 3. SUSTAINABILITY MANAGEMENT IN THE ECONOMIC DIMENSION Corporate Governance Towards Sustainability Policy

The Company realizes the importance of good corporate governance by adhering to regulatory measures to create sustainable business value. This also includes the management system and control of the Company's internal operations to allow the Company to achieve the goals set for the best interests of shareholders in the long run. The Company acts under the principles and best practices defined by the Securities and Exchange Commission (SEC) along with the good corporate governance principles by the Organization for Economic Co-operation and Development (OECD) which are used as guidelines in determining the principles of good corporate governance of the Company to build confidence among all concerned parties and become the foundation for sustainable growth of a business which has transparency, integrity, accountability, and competitiveness. The details of good corporate governance principles, business ethics, anti-corruption policy are published on the website <a href="https://www.pacificpipe.co.th/TH/investor.html">www.pacificpipe.co.th/TH/investor.html</a> (Corporate Governance topic).

# **Objectives**

- Pass a good corporate governance assessment with an excellent grade (5 stars) by the Thai Institute of Directors Association continuously every year.
- Selected to be on the SET ESG Rating list by the Stock Exchange of Thailand continuously every year.
- Selected as one of the ESG 100 Securities with outstanding performance on environment, society, and governance by Thaipat Institute continuously every year.

# Strategy / Action Plan

- Comply with the law, requirements, rules, and regulations related the Company's business operations strictly.
- Review and improve internal audit control processes, rules, regulations, and organizational guidelines to be up-to-date
  according to the current situation and in accordance with the principles of good corporate governance for listed companies
  in 2017 (CG Code) at all times.

#### Operations

- 1. The Company has reviewed the policies and guidelines for good corporate governance, including other policies and guidelines related to all groups of stakeholders as well as business partners.
- 2. Conduct audits, review, amend, and improve the Company's rules and regulations in accordance with the law and regulations of various departments that oversees business operations and various activities in the entire business chain of the corporation.
- 3. Conduct operations as a member of the Thai Private Sector Collective Action Coalition Against Corruption (CAC) and announce the No Gift Policy annually.
- 4. Apply the principles of good corporate governance for listed companies in 2017 (CG Code) to be adapted to suit the context of the corporation.

#### **Performance Results**

- Passed a good corporate governance assessment at an excellent level (5 stars) by the Thai Institute of Directors Association for the 6<sup>th</sup> year in a row.
- The company has been renewed from the project of CAC or Private Sector Anti-Corruption Coalition of Thailand.





#### **BUSINESS RISK MANAGEMENT**

#### **Policy**

The board of directors supports and promotes the establishment of an internal risk management system, which is one of the key mechanisms for achieving objectives and adding value to stakeholders. The board has assigned executives and employees in various departments to be risk owners, who have roles, duties, and responsibilities to assess and manage risks responsible to be at acceptable levels by the Company, as well as promote and encourage risk management to be part of corporate culture by raising awareness of the importance of risk management. This can be achieved by providing effective risk management processes in every step, which complies with the framework of risk management structure based on international standards of the Committee of Sponsoring Organization of the Treadway Commission (COSO), which consists of the internal control system (COSO) framework and the Enterprise Risk Management (ERM) framework based on the principles of good corporate governance. This can help the Company increase its chances of success with limited resources effectively and reduce uncertainty in operating results. The Company has published details of the "Risk Management Policy" on the website www.pacificpipe.co.th

#### **Objectives**

To be able to deliver value through the Company's products and service continuously and with stability.

## Strategy / Action Plan

The Company has a systematic risk management approach by appointing an Executive Risk Management and Sustainability Committee. This committee is responsible for overseeing risk management by assessing, monitoring, and reporting key risks to the Board of Directors. In 2024, the Company reviewed and assessed risk factors and established a control plan to mitigate the impact of major risks. These risks can be summarized into five key factors as follows:

- 1. Strategic risks
- 2. Operational risks
- 3. Financial risks
- 4. Regulatory risks
- 5. Environmental and social risks

# **Operations**

- 1. The Company assesses potential risk factors that may arise and impact business operations in various aspects. The details are summarized under the section "Risk Factors Affecting the Company's Operations.".
- 2. The Company implements the risk management process and has summarized the details under the "Risk Management" section, which has been approved by the Executive, Risk management and Sustainability committee. This serves as a guideline for each department to systematically establish and implement their respective risk management procedures in alignment with the corporation's goals. The Company has published such details on the website <a href="https://www.pacificpipe.co.th/files/policy/nisushispacibl

- 1. Internal Environment
- 2. Objective Setting
- 3. Event Identification
- 4. Risk Assessment
- 5. Control Activities
- 6. Risk Response
- 7. Monitoring
- 8. Information & Communication
- All departments are required to conduct a risk assessment and risk review annually at least once. The departments shall also be assessed by internal audit to ensure that all departments have been operating in accordance with the policies and working standards.

#### **Performance Results**

- 1. Continuous business operations without interruptions.
- 2. No complaints or disputes which affect business operations and corporate performance.
- 3. Delivered products and services with value. The average total customer satisfaction level is 88.8%, a increase of 1.40% from last year. The company has plans to develop products and manage them to meet customer needs.

#### IMPROVING THE QUALITY OF PRODUCTS AND SERVICES THROUGH INNOVATION AND TECHNOLOGY

#### **Policy**

The Company places importance on and is committed to continually developing products and services to meet the needs of all groups of customers with different preferences. This can be achieved by using technology and modern innovations to design the production and business processes to be efficient to increase productivity, reduce waste, time, costs, and safety, as well as reduce environmental impact.

#### **Objectives**

- Continuously employ technology to increase efficiency in production processes and services every year.
- The overall customer satisfaction rating is more than 80%.

# Strategy / Action Plan

- 1. Study and understand the needs of each group of customers.
- 2. Explore the processes in the corporation's value chain to identify gaps in efficiency improvements.
- 3. Assign responsible persons for each department to assess risks and opportunities. in both business and operational dimensions.
- 4. Employ technology and innovation to enhance efficiency in the value chain processes.

# Operations

The Company has introduced technology to be employed in the production and work processes to increase efficiency and safety and reduce costs in terms of time and expenses. Additionally, technology can help reduce waste that may affect the environment. The Company has taken the following actions:

- The Business Intelligence (BI) system using Power BI has been developed to transform regular operational data into
  insightful information that supports decision-making, analysis, and monitoring. This system enables quick, accurate, and
  highly efficient management decisions. In 2024, the CEO Scorecard Dashboard for Financials was developed to allow
  executives to effectively monitor financial performance and sales results. This supports strategic decision-making and
  precise business planning.
- 2. An online billing system has been developed to improve the efficiency of invoice management, reduce errors from paper-based processes, and decrease the time and cost of operations. The system integrates data with relevant systems, enabling the organization to manage cash flow more efficiently and elevate business standards in the digital era.
- 3. An e-Document system and online approval process have been installed for document management, expanding the scope from 2021 to include all activities. This increases work efficiency by reducing time, errors, document loss, and paper usage. From 2021 to 2024, a total of 95 online forms have been developed, leading to a reduction of 149 reams of paper, equivalent to saving 6 trees, and reducing carbon footprint by 346,329.60 kgCO2eq.

# Performance Results

- Employ technology to increase efficiency in production processes and services in the year 2024 which includes 3 issues.
- Delivered products and services with value. The average total customer satisfaction is 88.8%.

- From 2021 to 2024, a total of 95 online forms have been developed, leading to a reduction of 149 reams of paper, equivalent to saving 6 trees, and reducing carbon footprint by 346,329.60 kgCO2eq.

Additionally, the company received an award at the ASA Platform Selected Materials 2024 in the Raw Materials category for its PAP+ steel pipes and also played a key role in providing a strong structural foundation for the Aluminum Grotto, the winner of the Thematic Pavilion of the Year 2024 at Architect '2024."



Reward from ASA



**Aluminum Grotto** 

# 4. SUSTAINABILITY MANAGEMENT IN ENVIRONMENTAL DIMENSIONS Policy

#### Goals

- By 2027, greenhouse gas emissions per unit of production will be 20% lower than in the baseline year (B.E. 2563).
- Increase green area by 20 percent by 2027
- The amount of electricity per ton consumed decreases every year.
- Water usage is less than 80 cubic meters / person / year
- Control the amount of waste (industrial waste) generated to ensure compliance with the requirements of the industrial waste
  and underutilized materials management by the amount of industrial waste per ton of production per year steadily
  decreasing every year.

# Strategy / Action Plan

- Evaluate the corporation's current energy usage in order to establish targets for energy reduction and various values.
- Appoint a person to be responsible of planning for energy conservation and reduction, including water and fuel usage.
- Implement the work according to the plan and follow up on it.
- Analyze and amend the action plan by summarizing the performance and comparing it to the objectives.

## **GREENHOUSE GAS MANAGEMENT**

#### Operations

The Company acknowledges the critical nature of climate change issues. The Company has set rules for greenhouse gas management operations (Carbon Footprint) in a responsible manner in order to contribute to ecosystem protection, mitigate global warming, and repair the natural environment on a continuous basis. Additionally, the Company has encouraged

employees to understand the corporation's and products' carbon footprints and to collect data for the purposes of calculating, monitoring, reporting, and verifying greenhouse gas emissions or reabsorption, resulting in a plan for continuously implementing GHG reduction activities in the corporation and products in accordance with international standards. The Company has designed the following procedure for managing greenhouse emissions in accordance with internationally recognized norms and frameworks, which include the United Nations Sustainable Development Goals:

- 1. The target of greenhouse gas emissions per unit of production is reduced by 20 percent by 2027 compared to the baseline year (B.E. 2563).
- 2. Measures
- 3. In terms of carbon footprint preparation and evaluation, the Company calculates the quantity of greenhouse gas emissions from various operations in the form of carbon dioxide equivalent trees, taking into account the three major components:
  - <u>Part 1</u> Calculation of carbon footprint (direct emissions) from organizational activities, such as the combustion of corporate machines, car use (owned by the Company), the use of chemicals in wastewater treatment and leaks from processes or activities, etc.
  - <u>Part 2</u> Calculation of carbon footprint from energy indirect emissions, which is the acquisition of energy for usage in the corporation, such as electric power, thermal power, and steam power, etc.
  - <u>Part 3</u> Other indirect carbon footprint calculations, employee travel in non-corporate vehicles, trips to on-site seminars, the use of materials, equipment, etc.
- 4. Enhancements to resource efficiency

#### **Performances**

As a result of the Company's attention on greenhouse gas reduction, the total corporate greenhouse gas emissions (CFO) in 2024 were 11,797.01 tons of CO2eq, a 9.13 % decrease over the 2020 base year (12,982.92 ton of CO2eq), and the indicators of greenhouse gas emissions from the Company's operations were carbon intensity, expressed as a percentage of greenhouse gas emissions per unit of product generated (kgCO2 eq/EQ), is used as a proxy for corporate performance in lowering greenhouse gas emissions.

Type 1	2,109.35	tonCO2eq	accounted for 17.88% of all greenhouse gas emissions.
Type 2	7,895.43	tonCO2eq	accounted for 66.93% of all greenhouse gas emissions.
Type 3	1,792.23	tonCO2eq	accounted for 15.19% of all greenhouse gas emissions.

issues	Objectives	Objectives		Performances						
issues	Objectives	Goals	2020	2021	2022	2023	2024			
Control or reduce greenhouse gas emissions across the value chain in business processes.	Control or reduce greenhouse gas emissions across the value chain in business processes.	Reduce greenhouse gas emissions by at least 1% over the previous year.	Base year	increase 6.43% from base year	decrease 2.80% from base year	increase 0.89% from base year	decrease 9.13% from base year			
Increase natural space through tree planting	Increase the amount of available natural space and oxygen in the air	20% of the total area by 2027	2.00%	2.02%	2.02%	2.02%	2.02%			

The company has been certified by the Greenhouse Gas Management Organization under the Carbon Footprint for Organization (CFO) project.



# MANAGEMENT OF GARBAGE, WASTE, AND POLLUTION

# Operations

The Company is cognizant of the value of waste and garbage management. As a result, the Company works to enhance waste management, particularly the management of industrial waste and underutilized materials, by establishing operating rules based on the three R's: Reduce, Reuse, and Recycle. Segregation of waste enables it to be managed and disposed of more effectively and efficiently, hence minimizing the environmental impact in accordance with the Company's aims.

#### **Performances**

innung	Objectives	Objectives Goals		Performances						
issues	issues Objectives Goals		2020	2021	2022	2023	2024			
	Doduce the grantity of	Able to separate waste according to work instructions 100%	91.03%	94.06%	94.06%	95.07%	73.56%			
Internal waste management of the Company	Reduce the quantity of waste or wasted materials generated throughout the manufacturing process.	Reduce the amount of sewage or unwanted scrap materials produced by <1% / Tons produced.	(7.12%)	(0.20%)	(0.73%)	-2.85%	4.22%			
		Reduce the amount of all waste by <1% / Tons produced	-	-	64.56%	66.74%	15.73%			
Environmental control (Audio, PM10)	Control the environment (noise, PM10) in accordance with applicable laws.	Surveillance results pass the criteria as required by law 100%.	100%	100%	100%	100%	100%			

#### RESPONSIBLE ENERGY AND RESOURCE MANAGEMENT

#### **Operations**

In its current state, the country is confronted with energy issues, which is a significant problem that has a major impact on the country's society and environment. As a result, the Company has implemented an energy management system and valuable resources to be applied within the corporation in order to contribute to sustainable environmental development. The Company recognizes the importance of energy conservation and it is the responsibility of all employees to work together to manage energy in a sustainable manner. As a result, the Company has devised an energy conservation strategy, which is available on the Company's website at <a href="https://www.pacificpipe.co.th/files/policy/ulunennsousnubdf">www.pacificpipe.co.th/files/policy/ulunennsousnubdf</a> to serve as a guideline for energy operations, promoting energy efficiency and maximizing benefit. Previously, various activities such as public relations campaigns on energy and water conservation, as well as activities to raise awareness of the value of resource use in both online and offline formats, as well as changing, improving, and changing again various energy and resource-related devices, such as changing the light fixture to High Bay LED were undertaken, and the factory is also certified as a Green Factory and modernization of machinery, etc..

#### Performances

- The company has also been certified under the Green Industry Program at Level 3.



 Received the White Flag with a Green Star for the year 2024, reflecting the company's commitment to conducting business in accordance with corporate governance principles. The company adheres to management standards with transparency and accountability towards the environment, elevating industry standards towards sustainability.





- Performance results in electricity consumption, water usage, and public relations are as follows:

issues	Objectives	Goals		Pe	erformanc	es	
issues	Objectives	Goals	2020	2021	2022	2023	2024
Controlling the Company's electricity consumption	Reducing the quantity of electricity consumed within the Company	Reducing electricity consumption by 2% per product unit (kWh/tons) (compared to 2021 data).	7.51%	30.31%	9.19%	16.85%	21.34%
Water consumption control	Reducing the quantity of water used within the Company	Reducing water usage by 5% (compared to 2021 data)	24.64%	52.87%	42.23%	36.64%	41.16%
Communication of public relations and promotion campaign Environmental energy	Increasing employee understanding and environmental protection inside the corporation.	Public relations communication. campaign to promote energy and environment to be100% in accordance with the plan	100%	100%	100%	100%	100%

#### **Other Environmental Assessment Results**

		Inc	dicators		Measurement results				
No.	List	Parameter	Standard rate	Unit	ALL MEASUREMENT POINTS	Parameter	Standard rate		
		Zn	-	-					
		TSP	320	mg/m3					
	Air pollution	NO2	690	ppm	Do not measure bed	cause in 2024 th	nere is no		
1	from	SO2	700	ppm	production in this sec	tion due to the	temporary		
	chimneys	ZnO	-	mg/m3	closure o	of the factory.			
		со	400	ppm					
2	Light	Opacity value	10	%					
2	intensity	Light intensity	100-500	Lux	349	302	47		
		Leq 24 hrs.	70	dB(A)	10	10	0		
3	Sound	noise	10	dB(A)	10	10	0		
3	Souna	Sound 8 hours.	85	dB(A)	31	16	15		
		Noise dose	85	dB(A)	24	20	4		
4	Heat	Moderate work	32	°C	8	4	4		
4	Heat	Light work	34	°C	37	29	8		
		Ammonia	50	ppm	0	0	0		
		Chloride as NH3	35	ppm	0	0	0		
5	Chemicals	Chloride as Cl2	-	ppm	0	0	0		
5	Chemicals	Toluene	200	ppm	5	5	0		
		Iron Oxide Fume	5	mg/m3	17	17	0		
		Oil Mist	5	mg/m3	14	14	0		
		Total dust	15	mg/m3	31	31	0		
6	Dust	Small dust (2.5 microns)	0.05	mg/m3	0 0		0		
		PM10	0.12	mg/m3	0	0	0		
		Zinc oxide	5	ppm	4	4	0		

# 5. SUSTAINABILITY MANAGEMENT IN SOCIAL DIMENSIONS HUMAN RESOURCES EMPOWERMENT AND HUMAN RIGHTS Policy

The Company places a high value on human resource development since it recognizes that the corporation can grow based on the potential and abilities of its employees. As a result, the Company is committed to continuously developing human resources through various processes and strictly adhering to the principles of human rights in accordance with Thai labor standards set by the Ministry of Labor, including emphasizing fair labor practices without discrimination in terms of employment, compensation, promotion, and development. There is no discrimination based on gender, age, educational institution, religion, ethnicity, color, or physical impairment or disadvantage, and, most significantly, the Company attempts to prevent sexual violations or harassment, as well as infringement of copyright or intellectual property rights. The Company's human rights and employment policies are available on the Company's website at <a href="https://www.pacificpipe.co.th/files/policy/uleurenchum.gov/">https://www.pacificpipe.co.th/files/policy/uleurenchum.gov/</a>

#### Goals

- Assessment of employee engagement with the corporation and employee satisfaction have results of more than 80%
- The turnover rate is less than 10%.
- Employees received development constantly with an average of 25 hours of training per employee in each year.
- There is no labor conflict or human rights abuse

# Strategy / Action Plan

- Work under the human rights principles following to Thai labor standards and social responsibility of Thai businesses (UTCC. 8001–2553) of the Ministry of Labor strictly.
- Implement human rights and labor policy to be a guideline in the corporation.
- Provide knowledge and understanding of human rights and human resource development at the executive level.
- Create and promote a good working environment.
- Promote employee potential and skill development for career advancement.
- Create a conscious culture among employees through shared value corporation continuously.

#### **Operations**

- 1. The Company has created implementation guidelines of human resource management operations to set as a standard for all departments to follow and to drive effective personnel management as follows:
  - Structural design based on the appropriateness of administration in relation to the Company's goals and business strategy
  - Fair and effective recruitment and selection of personnel. The process was designed and the method was selected in order to hire employees who has the qualifications and attitudes as the corporation set
  - Organize personnel promotion and development by setting plans for human resource development from the executive level up to the operational level. This is in order to enable progress and promote ethical employees in relation to the goals of the corporation.
  - Fair compensation management with a clear salary structure and in line with the labor market. There are both monetary and non-monetary forms of return. This is achieved by using a fair and transparent performance appraisal system.
  - Encourage employee interaction activities by creating a balance between work and good relationships between the corporation, colleagues, and executives
- 2. Under the principle of human rights, the Company has a method for recruiting, selecting, and treating employees equitably. The Company has recruited and carefully considered employees in accordance with the corporation's employment policy. The recruitment process is based on qualifications, skills, knowledge, abilities, and a good attitude that is appropriate to the position and shared values of the corporation, as demonstrated by the administration of three types of tests, namely general knowledge, knowledge related to that job function, personality and attitude, and finally an interview by the position's department in collaboration with human resources officers. During the past year, the Company has recruited and considered employing people in accordance with the Company's growth objectives. The Company had 796 employees as of 31 December 2024, with an average age of 37 years and 7 years of employment, with the following details:

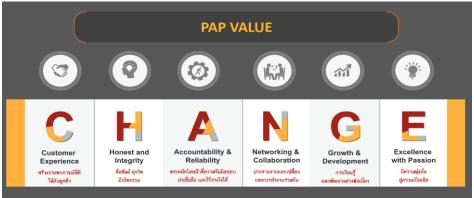
<b>Employees</b>	2020	2021	2022	2023	2024
Male	861	679	697	679	617
Female	256	177	179	176	179
Total	1,117	856	876	855	796

The Company does not employ child labor or forced labor. The Company treated labors of all genders, races, religions, and cultures equally. The company accepts one disabled person as an employee of the company and the Company has provided concessions for disabled persons in accordance with the Act on Promotion and Development of the Quality of Life of Disabled Persons B.E. 2550, Section 35, every year. The details of employees are as follows:

Details	Number o	Number of Employees (Person)				Number of Employees (Person)			
Detaits	Male	Female	Total		Male	Female	Total		
	Full time	employee (ı	monthly)			Daily staff			
Bangna Distribution Center	4	5	9		5	0	5		
Lat Lum Kaeo Distribution Center	8	8	16		9	0	9		
Lumpini Center	144	31	175		109	5	114		
Mahachai Center 1	0	0	0		1	1	2		
Mahachai Center 2	100	18	118		67	0	67		
Mahachai Center 3	62	21	83		67	1	68		
Phra Pradaeng Center (Head office)	41	89	130		0	0	0		
ucs	359	172	531		258	7	265		

Details	Number of Employees (Person)				
Details	Male	Female	Total		
Senior Executive staff	5	2	7		
Executive staff	28	14	42		
Operational staff	584	163	747		
Total	617	179	796		

- 3. The purpose of the employee engagement survey and employee satisfaction with the corporation is to research and analyze the data to develop and enhance people management activities. The Company has conducted a survey on the topic by using a questionnaire for all Company employees without collecting personal information in order to obtain the most genuine opinions and suggestions. The HR department will collect and evaluate data in order to provide the executives with a development strategy to improve human resource operations. They have presented the survey results to the Company's personnel in order to demonstrate the Company's sincerity and good intentions.
- 4. The organization has implemented measures to reinforce its shared values and foster a cohesive organizational culture. Specifically, the company has identified six core values and communicated them to employees through the CHANGE initiative, which employs various multimedia formats such as videos, posters, and computer displays. This effort has aimed to increase employee awareness and understanding of the company's values, as well as to demonstrate the alignment between these values and the company's culture. Furthermore, the company has launched an internal online campaign to encourage employees to share their personal experiences and demonstrate how they have applied the company's values in their everyday lives. This campaign has sought to promote consistent behavior and foster a shared sense of purpose across the organization.



5. The Company maintains a continuous training program for employees through joint training planning sessions with internal agencies to develop internal training courses and the provision of training courses from external corporations. Additionally, the human resources department has established a framework for consideration and an individual development plan for the highest supervisor of each unit, using the results of the analysis (gap analysis) as data for personnel development through a variety of tools, including training, coaching, on-the-job training, mentors, media training, and activities to close gaps (close gap competency). In 2024, the Company has planned training courses and dispatched employees to participate, totaling an average of 25.38 hours of training per employee per year.



- 6. The Company has planned a framework and rules to ensure that the potential is utilized effectively to support main operational performance and career progression.
  - **Career path planning** is implemented comprehensively and fairly based on job positions. The complexity of tasks and skill levels required for each position are considered and used as a basis for salary structure development.
  - **In terms of promotion system**, after employees have completed the knowledge, skill, and competence development system suited to their positions, the Company will allow employees to apply for promotion tests to ensure employees at all level could be promoted based on the Company's requirements.
  - Recruitment and succession plans of top executives: Prior to considering outsiders for the Company's executive positions, internal employees will be considered first, as the Company believes that being an executive requires knowledge, abilities, experience, and a true understanding of the Company's business. They also shall be honest people with excellent ethics. The Company will assign challenging assignments and conduct performance reviews during the recruiting process, as well as compel them to study and complete various duties within the corporation in order to improve leadership abilities and expertise in all areas.
- 7. The Company has a reward management program that utilizes the remuneration management policy as the primary tool for recruiting and retaining personnel, both in monetary terms and through a variety of non-monetary activities. The monetary remuneration is determined by the employee's well-being as income increases through performance reviews that include key performance indicators (KPIs), and there is a proposal for employees to partake in exams for promotions. For non-monetary remuneration, there will be a component that motivates employees to grow their careers, gain knowledge, and develop skills in responsible work through training activities, both internal and external. There is a suitable atmosphere and basic utilities required for operation, as well as the coordination of employee relations activities to foster a relationship between employees and the Company. Additionally, the Company will assist employees in relieving stress associated with their job responsibilities.

#### **Performances**

The company conducts a relationship survey and assesses employee satisfaction with the corporation. The survey's findings
are as follows:

Survey topic	2020	2021	2022	2023	2024
Employee's relationship with the corporation	=	78%	79%	80.49%	78.36%
Employee's satisfaction with the corporation	_	73%	76%	76%	75.78%

The Company will examine the survey data to identify areas for improvement across multiple dimensions as indicated by the survey findings to raise employee engagement and satisfaction and exceed the target by more than 80%.

Employee turnover rate for in 2024.

Survey topic	2020	2021	2022	2023	2024
Employee turnover rate	27.7%	25.1%	16.67%	15.09%	14.82%

Although the current employee turnover rate has decreased compared to the previous year, it still exceeds the company's target of less than 10%. Therefore, the company needs to implement additional action plans in 2025 to ensure that the employee turnover rate aligns with the company's set target.

In 2024, employees receive ongoing training to maximize their potential and knowledge.

Survey topic	2020	2021	2022	2023	2024
Training hours (hour / person / year)	9.76	10.74	11.00	18.94	25.38

The Company aims for the average employee training hours of 25 hour / person / year. The Company must formulate a concrete and continuous operational plan in order to achieve the aforementioned goal. In 2024, the Company has trained employees in categories as follows:

- 1. Development in human resource management training: 17 courses. A total number of 302 people has attended and passed the training courses such as basic employee courses that consist of Corporate Governance, Product Knowledge, Safety, ISO 9001:2015, Corporate Information, PDPA, etc.
- 2. Developing specific skills, competencies training: 84 courses. A total number of 708 people has attended and passed the training courses such as accounting course, technology course, Management course, products and services course etc.
- Safety training: 42 courses. A total number of 467 people has attended and passed the training courses such as Primary
  fire fighting and fire evacuation, Building Safety Awareness with KYT, Foreseeable danger, OSH&E Committee program
  etc.

- Employees who are promoted are as follows:

Employee promotion details	2020	2021	2022	2023	2024
Management level (person)	2	5	21	7	
Employee level (person)	8	23	19	31	
Operation level (person)	13	90	19	17	
Total		118	59	55	
as a percentage of the total number of employees	2.4	13.78	6.68	6.43	

<sup>-</sup> Throughout 2024, the Company has no labor conflict or human rights abuse.

#### **OCCUPATIONAL HYGIENE AND SAFETY**

#### **Policy**

The Company places great importance on care management of occupational safety, health, and working environment to ensure that the Company is providing services and carrying out various activities in order to raise the Company's labor standards. This includes the employees' quality of life, better and safer working environment that is not harmful to health both physically and mentally, fair treatment that is in accordance with related laws and regulations. This is a way for the Company to show commitment and comply with the aforementioned objectives continuously. Moreover, the Company is determined to be a manufacturer of quality, safe, and environmentally friendly steel pipes. The details of the safety, health, and environment policy are displayed on the website <a href="https://www.pacificpipe.co.th/files/policy/uleunenongoden.co.th/files/pol

#### Goals

- Conduct business operations in accordance with related laws and regulations
- Injury Frequency Rates (IFR) has been declining every year.
- Safety awareness is continuously promoted every year.

#### Strategy / Action Plan

- 1. Compliance with the relevant laws, regulations, requirements, and rules of safety and environmental management.
- 2. Prevent and reduce the risk of workplace hazards.
- 3. Build and promote safety awareness for employees.

# Operations

- 1. Compliance with the relevant laws, regulations, requirements, and rules of safety and environmental management.
  - Assess occupational health and environmental management system to follow all applicable safety and environmental laws, regulations, requirements, and regulations annually, or when current or new regulations are implemented.
  - Improve and correct the Company's policies, requirements, regulations, or guidelines in accordance with the above assessment.
- 2. Prevent and reduce the risk of workplace hazards.
  - Formulate a safety, occupational hygiene, and work environment committee to have a responsibility to develop plans and methods to reduce hazards and occupational health and work environment risks, as well as to control, prevent, and assess risks in accordance with applicable laws, regulations, and requirements.
  - Add lightning and reduce blind corners around the production area and warehouse in order to reduce the risk of hazards caused by insufficient lightning.
  - Adjust traffic landscape, routes, and symbols within the factory area and warehouse according to international standards.

    This includes painting the traffic line, designing parking area, and installing traffic signs in order to prevent and control the dangers of traffic in the Company's area.
  - Measure work environment. Employ a certified external agency to measure the work environment (light, noise, heat, chemicals) to ensure that the Company's work environment is appropriate according to the law and safe for employees within the corporation.
  - Review and rehearse emergency prevention and suppression plans at least 1 time a year.
- 3. Create and promote employees to be conscious of workplace safety.

The Company has implemented effective occupational health and safety policy by educating employees in the methods of management system requirements (Awareness Training), the methods of risk assessment (Risk Assessment Training) and the methods of assessing the management system in terms of occupational health and safety (Internal Audit Training). Employees who have passed these trainings will be able to work appropriately and will receive a certificate of a trainee in various courses. The Company also has a process for the occupational hygiene and safety management assessment in order to review and improve continuously.

The Company has been certified by ISO 45001:2018 (Occupational health and safety management systems) from TUV NORD (Thailand) Ltd., which is an occupational health and safety management system standard. The goal is to reduce and control the hazards of employees, including increasing the efficiency of business operations for safety and promoting corporate image of responsibility towards employees and society. In the past year of 2024, the Company has organized various activities in order to create and promote safety awareness as follows:

- Provide training courses on safety, occupational health, and work environment, with a total of 42 courses, with 467 employees attending and passing the training.
- Organize the Zero Accident Reduction Campaign "PAP Safety Campaign" continuously for the 4<sup>th</sup> year, which is a public relations activity in various forms to get employees involved, creating awareness of the causes of accidents and ways to prevent dangers from an accident.
- Returning home safely and far from danger" project, which is an activity that the Company has continued to cooperate with Thai Health Promotion Foundation. Organize activities before the long holiday such as Songkran Festival and New Year Festival to send employees home safely from travel hazards and intoxication from alcohol and drugs.
- The quality of lighting and noise hazards in every factory are inspected and improved as required by law, and the health of employees in general diseases, vision quality and hearing are continuously checked every year.
- Organize 5S activities to improve working conditions to be orderly, promote safety, increase work efficiency, reduce the risk of accidents that may occur, as well as promote cooperation among employees and instill systematic work discipline.

#### **Performances**

- The Company has been certified as a standard for the ISO 45001:2018 (Occupational health and safety management systems) continuously.
- Injury Frequency Rates (IFR) has been declining every year.

Survey topic	2020	2021	2022	2023	2024
Employee Accident Frequency Rate: Injury Frequency Rate -IFR	52.46	39.74	24.14	40.81	40.54
(Number of Victims per working hour 1,000,000 hours)					

Every year, the Company aims to lower the frequency rate (IFR decreased by at least 20% compared to the previous year). In 2024 the IFR rate is 0.66% decrease than the previous year, according to data. The company has a plan to concretely reduce accidents in every workplace.

# Participation in the Development of Communities and Society Policy

The Company has prioritized the responsibilities to communities and society on a continuous basis, particularly in regard to living together with the communities and society through good communication and participation in activities, with the goal of fostering a positive relationship and understanding between the Company and the communities in order to ensure that the Company's business operations will have no negative consequences, but instead support the communities and society to grow sustainably in accordance with the social responsibility policy. The details are displayed on the website <a href="https://www.pacificpipe.co.th/files/policy/uโยบายด้านความยั่งยืน.pdf">https://www.pacificpipe.co.th/files/policy/uโยบายด้านความยั่งยืน.pdf</a>

#### Goals

- Zero external complaints
- Carry out projects that improve cooperation between the Company, communities, and society continuously every year.

#### Strategy / Action Plan

- Appoint a community relations committee to define duties and guidelines for effective operations.
- Create connection between the Company, communities, and society by using resources, knowledge, and expertise of the Company to their maximum potential.

#### **Operations**

- 1. Appoint a community relations committee to define duties and guidelines for effective operations in compliance with the code of business ethics as follows:
  - Review sustainable development policy and guidelines for effective community relations by focusing on community development in order to have a better quality life in 3 dimensions: economy, society, and environment.
  - Appoint a working group responsible for community relations in each area to represent the Company in discussing and
    listening to problems and complaints, collecting data, and analyzing problems systematically in order to achieve effective
    access to the communities and build relations with relevant stakeholders, which contributes to a quick and effective way
    to support communities and surrounding society.
  - Arrange a board meeting to consider plans, budgets, as well as related important issues, then present a summary of operating results to the executives quarterly.

2. Promote participation in communities and social development by considering surrounding communities which are close to the Company and can be potentially affected directly by the Company's operations. These include Kobe Community (Suksawat 80), Tha Sai Community (Samut Sakhon), and Samut Sakhon Industrial Estate. Furthermore, the Company prioritizes on supporting and developing a high quality life in Thailand's society without discrimination. The Company also supports as much as it could to help bring communities and society towards sustainable growth. Throughout 2024, the Company has completed the following projects and activities:

#### 2.1. "PAP: Providing Knowledge to Society" Project

- Volunteer Coach Project, which is part of the "SET Social Impact Gym" project for the five year in a row. The project is organized by the Stock Exchange of Thailand with aims to improve social entrepreneurship potential (Social Enterprise: SE). The project also helps promote the growth of social entrepreneurs by providing knowledge, experience, specialization in corporate management, and suggestions by experts to develop business potential of social enterprises. The Company has allocated 1 executives to be coaches for the SET Social Impact Gym 2024 project. The executives have participated throughout the course of the project's 9 weeks period, with a total of 55 hours for Association for Parents of Person with Intelligences Disability of Thailand (APID).
- Shared knowledge through special lectures on construction business management with a special "Business Modeling" topic for the 4<sup>th</sup> under the FIET Family-Visit Alumni 2024 project, consecutive year to assist students in understanding the perspective of business ownership and knowledge of construction business before entering the labor market. Participating students are from the Department of Industrial Education, Civil Engineering, King Mongkut's University of Technology Thonburi.
- Provide knowledge about steel production, processing, and standards related to both structural steel pipes and steel
  pipes system to engineers, architects, contractors, as well as construction building designers. This is organized jointly
  with trading partners, the Engineering Institute of Thailand, Society of Structural Engineers of Thailand, and Siamese
  Architects. Throughout the year 2024, the Company has held 21 seminars online and offline, with a total of 3,125
  participants.

#### 2.2. PAP Project: Providing Happiness to Sustainable Society

- The company, in collaboration with the Central Vocational Education Institute 5, led the Samut Sakhon Technical College team in a social initiative to create stretching areas in public parks. This involved installing exercise equipment for muscle stretching, including a single pull-up bar, a double pull-up bar, a push-up bar, and a muscle stretching bar, across 13 public parks in Bangkok. These parks include Chatuchak Park, Benjakitti Park, Santiphap Park, Saranrom Park, Thung Si Kan Romanee Park, a public park at the Phran Nok-Phutthamonthon Sai 4 overpass intersection with Phutthamonthon Sai 2 Road, Seri Thai Park, Nawamin Phirom Park, Chaloem Phrakiat 7th Cycle Public Park (Bang Bon), Wana Tham Park, Chaloem Phrakiat 80th Anniversary Public Park (Bang Khun Non), Thawee Wanaram Park, and Thawee Kanchanaphisek Park. The project, valued at over 800,000 baht, was successfully completed and officially handed over to the Bangkok Metropolitan Administration.
- Donating unused IT equipment and tools to Samut Prakan Technical College for the third year in a row to benefit education and reduce electronic waste, which is part of developing knowledge and skills and reducing electronic waste at the same time
- Collaborating with business partners to support the budget for organizing the "Iron Man Mini Marathon" charity event to promote awareness of the benefits of exercise for strong physical and mental health, as well as a good relationship between the company and its partners.

#### **Performance**

- Zero external complaints
- Carry out 2 projects which improve cooperation between the Company, communities, and society continuously every year.

# SUSTAINABLE DEVELOPMENT GOALS (SDGs)

The Company is determined to operate its business to develop sustainability and play a role in driving Thai society and the world community towards Sustainable Development Goals: (SDGs) of the United Nations. Furthermore, the Company is determined to build confidence for all stakeholders that the Company's operations are in line with international goals. In 2024, the Company has organized projects and activities related to sustainability in the dimensions of economy, society, and environment, which are consistent with 15 Sustainable Development Goals goals from a total of 17 goals.



Ref: https://www.un.or.th/globalgoals/th/the-goals

# A summary of the related operations is as follows:

Sustainable	Sustainability issues	Activities / Projects	Benefits to the	Social and
Development	of the company	supporting the goals	Company	environmental
Goals (SDGs)				benefits
1. No Poverty	- Participation in the	- Business Coaching	- Build a positive	- Promote
1 NO POVERTY	development of	Volunteer Project	relationship with the	employment in the
ſĬĸŶŶ	communities and	forthe society (Social	communities and	communities
/II # W W W II	society	Enterprise: SE)	society	- Promote income
			- Build a connection of	generation for the
			executives	communities
			participating in the	
			activities	
2. Zero Hunger	- Human resources and	- Free Rice Welfare	- Build relationship	- Promote a good
2 TERO HUNGER	human rights services	Program	with employees	quality of life provide
<u> </u>			- Motivation to work	access to good,
			for employees	nutritious food
				sufficiently
3. Good Health	- Human resources	- Care for employees	- Build relationship	- Prevent the spread of
and Well	and human rights	during the COVID-19	with employees	COVID-19
Being	services	crisis	- Reduce employees'	
3 GOOD HEALTH AND WELL BEING	- Occupational health	- Zero Accident	sickness absence	
_^^	and safety	Project	- Reduce accidents	
, V •		- Adjusting the traffic		
		landscape and adding		
		lightning		
4. Quality	- Develop employees'	- Organize	- The number of	- Support equal and
Education	potential	employees' training	employees with	inclusive education
4 QUALITY EDUCATION	- Participation in the	- "PAP:Providing	quality education,	- Promote employee
	development of	Knowledge to	knowledge and skills	learning
	communities and	Society" Project	increases.	- Use steel product
	society		- Engineers, architects,	correctly, cost-
			and contractors have	effectively, safety, and
			better understanding	reduce waste.
			of the Company's	
			products and	
			standards more.	

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5. Gender	- Human resources	- Treat workers	- All employees are	- Promote gender
Equality	and human rights	equally	suitable to the job	equality
5 GENDER EQUALITY	management	- Open positions for	type and position.	- Develop female roles
<b>(a</b> )	- Develop employees'	suitable female	- Employees can use	to be able to work and
¥	potential	candidates	their full potential at	earn wages from
		- Women in executive	work.	working
		positions		
6. Clean Water	- Manage energy and	- Campaign for the	- Employees realize	- Conserve water
and	resource responsibly	use of valuable	the value of energy	resources
Sanitation	,	resources responsibly	and resources	
6 CLEAN WATER AND SANITATION		resources responsibly	- Reduce the	
AND SANITATION			Company's water	
<b>Q</b>			resources costs	
7 Affaudable	M	Characte High Day		Dadwa susanbawa
7. Affordable	- Manage energy and	- Change to High Bay	- Reduce dependency	- Reduce greenhouse
and Clean	resource responsibly	LED 180 W	on primary power	gas emissions
Energy	- Greenhouse gas	- Certified Green	sources and turn to	- Increase awareness of
7 AFFORDABLE AND CLEAN ENERGY	management	Factory	natural energy	the use of alternative
			sources instead	energy
710			- Reduce long-term	
			costs for the Company	
8. Decent Work	- Human resources	- Employee	- Raise efficiency in	- Promote effective
and	and human rights	promotion	the production	employment and
Economics	management	- Legal employment	process	proper work positions
Growth	- Develop employees'		- Build relationship	for male and female
8 DECENT WORK AND ECONOMIC GROWTH	potential		with employees	employees
~4			- Decrease turnover	- Encourage
<b>1</b> 1			rate	employees' career
				advancement
9. Industry,	- Develop the quality	- Employ technology	- Reduce waste	- Invest in technology
Innovation	of products and	systems in the	- Increase the quality	and innovation
and	services through	production process	of products and	- Reduce industrial
Infrastructure	innovation and	and services.	services	waste
9 INDUSTRY, INNOVATION AND INFRASTRUCTURE	technology		- Increase	
ANU INFRASTRUCTURE			productivity in the	
			work process	
~~			- Increase customer	
			- increase customer	
10.0			541.51461.611	B
10. Reduce	- Human resources	- Treat workers	- No legal action	- Promote equality in
Inequality	and human rights	equally. No	taken against for	society
10 REDUCED INEQUALITIES	management	discrimination	breaking the law, and	
<b>√≡</b> ⊁	- Develop employees'		no labor dispute.	
•	potential		- Build relationship	
			with employees	
11. Sustainable	- Participation in the	- "PAP:Providing	- Build a positive	- Support the
Cities and	development of	Knowledge to Society"	relationship with the	communities to have
Communities	communities and	Project	communities and	strong, safe, suitable
11 SUSTAINABLE CITIES AND COMMUNITIES	society		society	steel structure
. <b>H</b> A			- Build a positive	buildings.
★田田田			relationship with the	- Use various types of
			educational	steels properly
			institutions	
12. Responsible	- Innovation	- Production in	- Reduce energy	- Use natural
Consumption	management and	accordance with the	consumption	resources efficiently
and	product quality	policy to minimize	- Reduce the waste in	- Support a circular
Production	development	environmental impact.	the production	economy
	- Manage energy and		process	
	resource responsibly		,	
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12 RESPONSIBLE CONSUMPTION AND PRODUCTION	- Greenhouse gas		- Scrap metals can be	
CO	management		sold 100% and	
GO			recycled.	
13. Climate	- Manage energy and	- Carbon Footprint	- Reduce long-term	- Reduce greenhouse
Action	resource responsibly	Project	costs for the Company	gas emissions that
13 CLIMATE ACTION	- Greenhouse gas	- Campaign for the		caused global
	management	responsible use of		warming
		valuable resources		- Increase awareness of
				the use of energy
15. Life on Land	- Greenhouse gas	- Adding more green	- Employees are	- Adding more green
15 LIFE ON LAND	management	areas	conscious of reducing	areas
<b>3</b> €			greenhouse gas	- Support sustainable
<u> </u>			emissions and	forest management
			conserving the trees	and resolve
				deforestation
16. Peace and	- Corporate	- Comply with human	- No legal action	- Reduce conflict
Justice, Strong	governance for	rights principles and	taken against for	- Reduce social
Institutions	sustainability	Thai Labor Standards	breaking the law, and	problems
16 PEACE JUSTICE AND STRONG	- Human resources and	(TLS)	no labor dispute.	- Prevent and oppose
INSTITUTIONS'	human rights	- Anti-corruption	- Develop company's	corruption
	management	policy in the	credibility by being	
		corporation	transparent and factual	